

Fact sheet

REMOTE MAINTENANCE/ OPTIMISATION



Is your sorting facility no longer delivering the quality you are used to? Thanks to remote maintenance/optimisation, this is no problem. We remotely restore the standard you want efficiently and securely – at the same time, we identify potential for targeted improvements to your sorting systems. Remote maintenance is our service for technical support and maintenance via remote access. We record and analyse faults and anomalies in your system and – where technically possible – rectify them directly. Our specialists provide you with targeted guidance and support in implementing maintenance-related measures. Remote optimisation enables us to further develop and fine-tune your sorting systems in a targeted manner. We analyse technical correlations, identify optimisation potential and implement this in consultation with you. This is accompanied by technical guidance in order to make adjustments transparent and improve system performance in the long term.

+ THE BENEFITS TO YOU

- + Direct contact with the service team
- + Reduced downtimes and therefore higher system availability
- + Improved sorting results
- + Cost savings by avoiding on-site deployments

+ SERVICE DESCRIPTION

STEINERT's remote maintenance/optimisation offers targeted remote support and optimisation of your sorting systems:

- + Remote troubleshooting and technical deep dives
- + Remote access and troubleshooting (where technically possible)
- + Remote support and guidance
- + Remote optimisations



REMOTE MAINTENANCE/OPTIMISATION

Costs

According to current hourly rates or service level agreement

Place of fulfilment

Via remote access

Performance period

24/7/365 (upon prior appointment coordination)

Response times

According to service level agreement

If you have any questions about **remote maintenance/optimisation**, please contact us by e-mail at service@steinert.de or by telephone at **+49 221 4984 100**.