

## **SERVICE AGREEMENTS**

*Keep Your Operation Running Smoothly*



MAGNETIC + SENSOR **SORTING SOLUTIONS**



STEINERT's Service Agreement is a preventative maintenance program customized to your needs and equipment. Less costly than making emergency repairs, our Service Agreements can be set up at any time, not just with new purchases. Maintenance is scheduled on your machines and to address any issues before components wear out. We make sure you have all the current software backups needed to run your machine efficiently. This reduces your downtime and extends the life of your equipment.

### **Each Service Agreement is customized to your facility, but standard agreements include:**

- Monthly, bi-monthly or quarterly site visits from a STEINERT certified technician
- Dedicated account manager to perform all site visits as well as direct contact with the technician for support\*
- Immediate survey of all STEINERT equipment on site, including all serial numbers and manuals, equipment condition support for each unit, and recommendations for maintenance, applications and spare parts
- Immediate backups of PLC Eprom, PC and FC drive parameters
- 5% discount on all spare parts and service calls for the duration of the Service Agreement
- Pay by-the-month with no long-term commitment
- Guaranteed availability and next-day shipment on select spare parts
- Complimentary travel and accommodations for one person per year to attend STEINERT University. Additional personnel added for a fee

**Contact STEINERT today for a customized Service Agreement!**

\*Not available in all areas, some conditions apply